

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

WILLIAM WAYNE WHITWORTH)	
)	
COMPLAINANT)	
)	
V.)	CASE NO. 2005-00385
)	
VERIZON WIRELESS)	
)	
DEFENDANT)	

O R D E R

On September 21, 2005, William Wayne Whitworth filed with the Commission a formal complaint against Verizon Wireless (“Verizon”) requesting that the balance on a disputed debt with Verizon Wireless be reduced to zero and that information about the disputed account balance be removed from his credit reports. On October 13, 2005, Verizon filed its answer with the Commission. After settlement negotiations between the parties, Verizon offered, by letter dated July 27, 2006, to satisfy this complaint by removing information regarding the account from all of the credit agencies’ reports and by reducing the account balance to zero.

Pursuant to 807 KAR 5:001, Section 12(5), upon an offer of satisfaction, a complainant’s acceptance of the offer, and the Commission’s approval, no further proceedings are necessary. It appears from the record that Verizon has satisfied the complaint. The Commission finds that, prior to the dismissal of the complaint, Complainant should be afforded the opportunity to respond to Verizon’s offer of

satisfaction. If no response is received, the Commission will find that the complaint should be dismissed and removed from the Commission's docket.

IT IS THEREFORE ORDERED that:

1. Within 10 days of the date of this Order, Complainant shall file with the Commission notice of his acceptance or rejection of Verizon's offer of satisfaction.

2. If no such written notification is received, the complaint shall be considered satisfied, and this case shall be removed from the Commission's docket.

Done at Frankfort, Kentucky, this 25th day of September, 2006.

By the Commission

ATTEST:



Executive Director